

INFORMATION SECURITY POLICY

Loyaltek SA is committed to preserving the confidentiality, integrity and availability of all the physical and electronic information assets throughout his organisation in order to preserve his competitive edge, cash-flow, profitability, legal, regulatory and contractual compliance and commercial image. Information and information security requirements will continue to be aligned with Loyaltek SA's goals.

Loyaltek SA's current strategic business plan and risk management framework provide the context for identifying, assessing, evaluating and controlling information-related risks. The Risk Assessment identifies how information-related risks are controlled. Head of IT is responsible for the management and maintenance of the risk treatment plan. Additional risk assessments may, where necessary, be carried out to determine appropriate controls for specific risks.

In particular, business continuity and contingency plans, data backup procedures, avoidance of viruses and hackers, access control to systems and information security incident reporting are fundamental to this policy.

Loyaltek SA aims to achieve specific, defined information security objectives, which are developed in accordance with the business objectives, the context of the organisation, the results of risk assessments and the risk treatment plan.

All Employees/Staff of Loyaltek SA are expected to comply with this policy. The consequences of breaching the information security policy are set out in the disciplinary policy and in contracts and agreements with third parties.

Loyaltek SA is committed to achieving compliance with the GDPR.

This policy will be reviewed to respond to any changes in the risk assessment or risk treatment plan and at least annually.

In this policy, 'information security' is defined as:

Preserving

This means that management, all full time or part time Employees/Staff, subcontractors, project consultants and any external parties have, and will be made aware of, their responsibilities (which are defined in their job descriptions or contracts) to preserve information security and to report security breaches. All Employees/Staff will receive information security awareness training and more specialised Employees/Staff will receive appropriately specialised information security training.

the availability,

This means that information and associated assets should be accessible to authorized users when required and therefore physically secure. The computer network must be resilient and Loyaltek SA must be able to detect and respond rapidly to incidents (such as viruses and other malware) that threaten the continued availability of assets, systems and information. There must be appropriate business continuity plans.

confidentiality

This involves ensuring that information is only accessible to those authorised to access it and therefore to preventing both deliberate and accidental unauthorised access to Loyaltek SA's information and its systems

and integrity

This involves safeguarding the accuracy and completeness of information and processing methods, and therefore requires preventing deliberate or accidental, partial or complete, destruction or unauthorised modification, of either physical assets or electronic data. There must be appropriate contingency and data backup plans and security incident reporting. Loyaltek SA must comply with all relevant data-related legislation in those jurisdictions within which it operates.

of the physical (assets)

The physical assets of Loyaltek SA including, but not limited to, computer hardware, data cabling, telephone systems, filing systems and physical data files.

and information assets

The information assets include information printed or written on paper, transmitted by post or shown in films, or spoken in conversation, as well as information stored electronically on servers, website(s), extranet(s), intranet(s), PCs, laptops, mobile phones and PDAs, as well as on CD ROMs, floppy disks, USB sticks, backup tapes and any other digital or magnetic media, and information transmitted electronically by any means. In this context, 'data' also includes the sets of instructions that tell the system(s) how to manipulate information (i.e. the software: operating systems, applications, utilities, etc).

of Loyaltek SA.

A SECURITY BREACH is any incident or activity that causes, or may cause, a break down in the availability, confidentiality or integrity of the physical or electronic information assets of Loyaltek SA.